



More than a Food Bank!

Cambridge Self-Help Food Bank

54 Ainslie St. S., Cambridge, Ont., N1R 3K3

P: 519-622-6550 F: 519-622-9076

cambridgefoodbank.on.ca

JOB POSTING: Street Outreach Worker

Location: Cambridge

Hours of Work: 37.5 hours per week*

About the Role:

The Cambridge Self-Help Food Bank offers food and support to people and community groups in need within Cambridge and North Dumfries. We encourage self-reliance through programs and services. In addition to our food security programs, we provide a number of broader social supports, including Street Outreach.

For the first time in several years, we have an opening to join our Street Outreach team. Street Outreach Workers walk alongside people experiencing homelessness, supporting connections to supports and services when they are ready, and addressing the social determinants of health with individuals who face many and complex barriers. This unique role is all about relationships, building trust, and listening deeply with compassionate ears.

About You:

You can't help it: you're a natural helper. You see the inherent humanity in each person you encounter, and want to spring into action when someone needs help. You balance this caring tendency with an understanding of the difference between *doing for* and *doing with*. As such, you've developed deep listening skills to help you to assess when you need to lean in and engage, and when you can step back and support.

While you can certainly fill out complicated forms, track data, and write important notes and messages, you feel most at home away from the desk. Your workplace on a given day may be out on the street, visiting a campsite in the bush, at a meal program, visiting emergency shelters, or at a formal systems meeting. Like the people you serve, you don't get to take a break due to rainy, windy, snowy, or freezing weather.

You may not be described as bubbly or a raging extrovert, but you definitely know how to build relationships. You understand how important it is to be present, to be reliable, and to be real and honest. For some you will be someone they connect to now and then, for others you will be their link to broader systems, and at times people may see you as a lifeline. You know when to play various roles, and are able to step in when needed, and step back and bridge to others at other times.



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You come from a place of being able to see people as individuals with their own stories, and work from a place free of judgment. You understand harm reduction and meeting people where they are at. You look past each person's exterior to see the unique human inside. You are comfortable working with people facing multiple and complex barriers, including addictions, physical illnesses, disabilities, and cognitive and mental health challenges.

Finally, you can thrive in a role where you will see challenging and upsetting things, and where few challenges and solutions have right or wrong answers. You are able to exist in a space of complexity, where the right answer today may not be the right answer tomorrow, and where judgment calls are required throughout the day. You get through this because you aren't alone. You build links and relationships to other system partners, and over time they learn to trust and rely on you. You take the time to share your struggles with your Street Outreach partner and supervisor, and take the time to hear theirs. While you provide a unique support through the Food Bank, you see yourself as an important and participating member of our team. And lastly, you work with that team as you practice self-care and self-advocacy, seeking the support when you need it.

For a detailed job description, [click here](#).

Does the profile above sound like you, or mostly like you? Does walking alongside people who are living on the street or street involved feel like your calling? Then we want you to get in touch with us.

Required Skills and Qualifications

- A commitment to the values and mission of the Cambridge Self-Help Food Bank, with a desire to treat everyone with kindness, respect, and compassion
- An educational background that will support you in this work, typically acquired through a diploma or degree in a relevant field such as social work, social services, addictions, and mental health
- Experience working with people experiencing multiple and complex challenges; experience working with people experiencing homelessness, addictions, and mental health challenges is an asset
- Demonstrated ability to work cooperatively within a team; experience working cooperatively with multiple organizations and partners is an asset
- Exceptional communication, organization, and teamwork skills
- Strong computer skills including Microsoft Office tools (Outlook, Word); experience using HIFIS 4 is an asset



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- Ability to organize and prioritize work, set and meet deadlines, manage resources, and work independently
- Possess cultural awareness and sensitivity as well as sensitivity to issues related to living in poverty
- A valid Ontario driver's license; certificates or completed trainings in CPR/First Aid, Mental Health First Aid, ASIST/Suicide Prevention, Trauma Informed Practice, and use of Narcan an asset

Additional Details *

Hours: The CSHFB's regular office hours are Monday, Tuesday, Wednesday, Friday 9-4:30pm and Thursday 9-6:30pm. It is understood that all team members are often required to work irregular hours to ensure that the objectives of the organization are being met. This includes working evenings and weekends especially during peak times of the year. You will typically work full-time, daytime hours, however, occasional evening and weekend work may be necessary.

Salary: \$19.80 hourly for 37.5 hours per week; optional enrollment into group benefits package and up to 3% RRSP matching following successful completion of probationary period.

Terms: As this position is funded on an annual basis, this is a one-year contract with annual renewals dependent on continued funding (Region of Waterloo, WWLHIN).

To apply for this position, please send your application in one file to Dianne McLeod, Program Manager (dmcleod@cambridgefoodbank.on.ca) by midnight on March 24th, 2019. Please include a cover letter outlining how your values align with those of the Cambridge Self Help Food Bank and how you would incorporate these into your work. We thank all applicants for their interest in this position however we will only be contacting those selected for interviews.

Candidates from diverse backgrounds are encouraged to apply. Please let us know about any accommodations required in the application or interview process.